

September 2, 2020

Important Update

Livio Edge AI updates are now available.

We recommend the following products not be updated at this time: Livio AI 2400, 2000, 1600 and Livio 2400 devices currently in the field. Updates to these devices can result in the Thrive Assistant feature to not function as designed. It is recommended that you reboot your machine post Inspire X install via Inspire Updater to remove this Performance Update option.

We are currently working to deploy a patch that will allow you to update these products. We will communicate its availability soon. We apologize for any inconvenience. Please contact Technical Support at (800) 328-8602 with any questions.

September 1, 2020

Like nothing else. From no one else.

In early 2020, we introduced Livio Edge AI, featuring next-generation sound with Edge Mode. Now, we're pushing Livio Edge AI even further, adding more styles, more features, and new fitting enhancements designed to give you and your patients that extra edge you've been looking for.

The industry's most complete line of rechargeables

Including the world's smallest, most powerful rechargeable BTE* with the highest delivered gain of any rechargeable BTE in the industry and the world's first 2.4 GHz custom rechargeable hearing aids.

Introducing IntelliVoice

We've pushed our industry-leading Hearing Reality Pro platform further with this first-of-its-kind speech enhancement feature and never-before-possible sound from Edge Mode. Thanks to the power of AI, IntelliVoice uses the Livio Edge AI wearer's iOS smartphone to deliver an unprecedented experience for those with moderate loss of 50 dB HL or greater.

New Inspire X features

- Live Sessions: a synchronous Hearing Care Anywhere remote programming feature leveraging live video chat to enable and improve remote care.
- REM Target Match: an Auto Real Ear Measurement tool speeding up fitting and leaving more time for counseling.
- Multiflex Tinnitus Pro: a new shaping algorithm and custom fit tool to help provide more personalized maskers for each patient's unique needs.

Find My Phone

Another Starkey first! Using their hearing aids and Thrive Assistant, wearers can now locate their lost or misplaced smartphones.

*Starkey Competitive Benchmarking Study 2019